

## **Veteran Populations Listening Session Agenda**

**Thursday, August 17, 2023**

**5:45 PM – 7:15 PM**

<https://mhsoc-ca-gov.zoom.us/j/82467927224>

Meeting ID: 824 6792 7224

Call-in Number: 408-638-0968 US

### **TOPICS**

#### **Welcome and Community Guidelines**

Tom Orrock, Deputy Director of Operations, will welcome Listening Session participants. Commission staff will go over meeting procedures and guidelines.

#### **Listening Session Goals and Project Background**

Tom Orrock will describe the goals of the listening sessions and provide a brief background on the advocacy contracts.

#### **Main Discussion Questions**

Commission staff will facilitate the main discussion. Participants will respond to each of the following questions.

- 1) What are the most critical mental health needs of veteran populations in California today?
- 2) What are the barriers or challenges to accessing mental health services and supports?
- 3) What are the barriers or challenges to staying engaged with services and supports?
- 4) On a scale of 1 to 10, how satisfied are you with the responsiveness of local leaders to provide better access to appropriate behavioral health services for you and your community?
  - a. What would have to happen for your score to increase by one?
- 5) What types of training and education activities would promote the needs of veteran populations?
- 6) What are the most effective outreach and engagement activities for veteran populations?
- 7) What are the most effective methods for conducting local and state advocacy activities on behalf of veteran populations?
- 8) How should statewide advocacy organizations and local advocacy organizations collaborate toward positive impact on the mental health needs of veteran populations?

#### **Next Steps and Conclusion**

Commission staff will inform participants of the next steps of the community engagement process. Responses to the main discussion questions may also be submitted in written form through an online survey available on the MHSOAC website at this link: <https://mhsoc.ca.gov/all/advocacy-listening-session-for-veteran-populations/>