

## GOAL 1

### Champion Vision into Action

The Commission will analyze data and engage all partners to advance the evolution of policies necessary to provide an early, effective, and universally available system of behavioral health supports and services.

#### OBJECTIVE 1

##### Elevate the perspective of diverse communities.

The Commission will partner with local agencies and community organizations to engage all people with lived experience, their families, and neighbors to understand the impacts of the current systems; identify opportunities for improving services and reducing disparities; and elevate concerns and suggestions to public and private system leaders.

#### OBJECTIVE 2

##### Assess and advocate for system improvements.

The Commission will assess and publish key opportunities for investments and changes in policies and practices that will move California toward a universally accessible, integrated, and effective system of care that prevents and reduces the incidence and consequence of mental health issues at the earliest possible moment.

The logo for the Mental Health Services Oversight & Accountability Commission (MHSOAC). It features the acronym "MHSOAC" in a bold, white, sans-serif font. The letter "O" is stylized with a white sunburst or circular graphic behind it. The logo is set against a dark blue background that is part of a larger image of a coastline at sunset.

Mental Health Services  
Oversight & Accountability Commission

## GOAL 2

### Catalyze Best Practice Networks

The Commission will engage public and private partners, including universities and institutes, to catalyze the creation of best practice networks of excellence. These dynamic networks will strive to accelerate the effective implementation of service models that work together to provide universal access to a system of high-quality supports and services. The networks will curate best practices, provide technical assistance, assess and address barriers to implementation, and identify policies and practices for continuous improvement.

The Commission will focus first on networks supporting its seminal efforts in school-based mental health, early psychosis intervention, allcove® youth drop-in centers, workplace mental health strategies, and full service partnerships. Specifically, the Commission will advance these elements that are essential to system change:

#### OBJECTIVE 2

**Fortify professional development programs and resilient workforce strategies.**

The networks should help to align and augment professional development programs to build the needs skills and abilities, develop educational pipelines for future staff that begin in the communities that are being served, and build career ladders that provide for individual growth and robust service systems.

#### OBJECTIVE 4

**Support system-level analysis to ensure the tailored care and universal access required to reduce disparities.**

The networks should ensure efficient and informative research and evaluations inform public storytelling and understanding, improve practices and outcomes, and drive changes in state and federal policies, regulations, and program administration.

**GOAL 4**

## **Relentlessly Drive Expectations**

The Commission will work with all Californians to increase understanding, empathy, trust, and empowerment as a way to bolster public ownership, expectations, and accountability for improvement of the public behavioral health system.

**OBJECTIVE 3**

**Promote understanding of the progress that is being made and the advocacy that will result in further improvements.**

The Commission will work with community voices, especially youth, to build understanding of the potential for additional healing and to inform and empower their advocacy for improvements with service providers and public decision-makers.