



MHSOAC INCUBATOR SYSTEMS ANALYSIS PROJECT

30 JULY 2020

Presentation for MHSOAC Innovation Subcommittee Meeting

10 Milk Street, Suite 1010, Boston, MA 02108



▶ PROJECT BACKGROUND AND OBJECTIVES

MHSOAC has engaged Social Finance to develop recommendations and tools for furthering the mission and effectiveness of its Innovation Incubator

Background

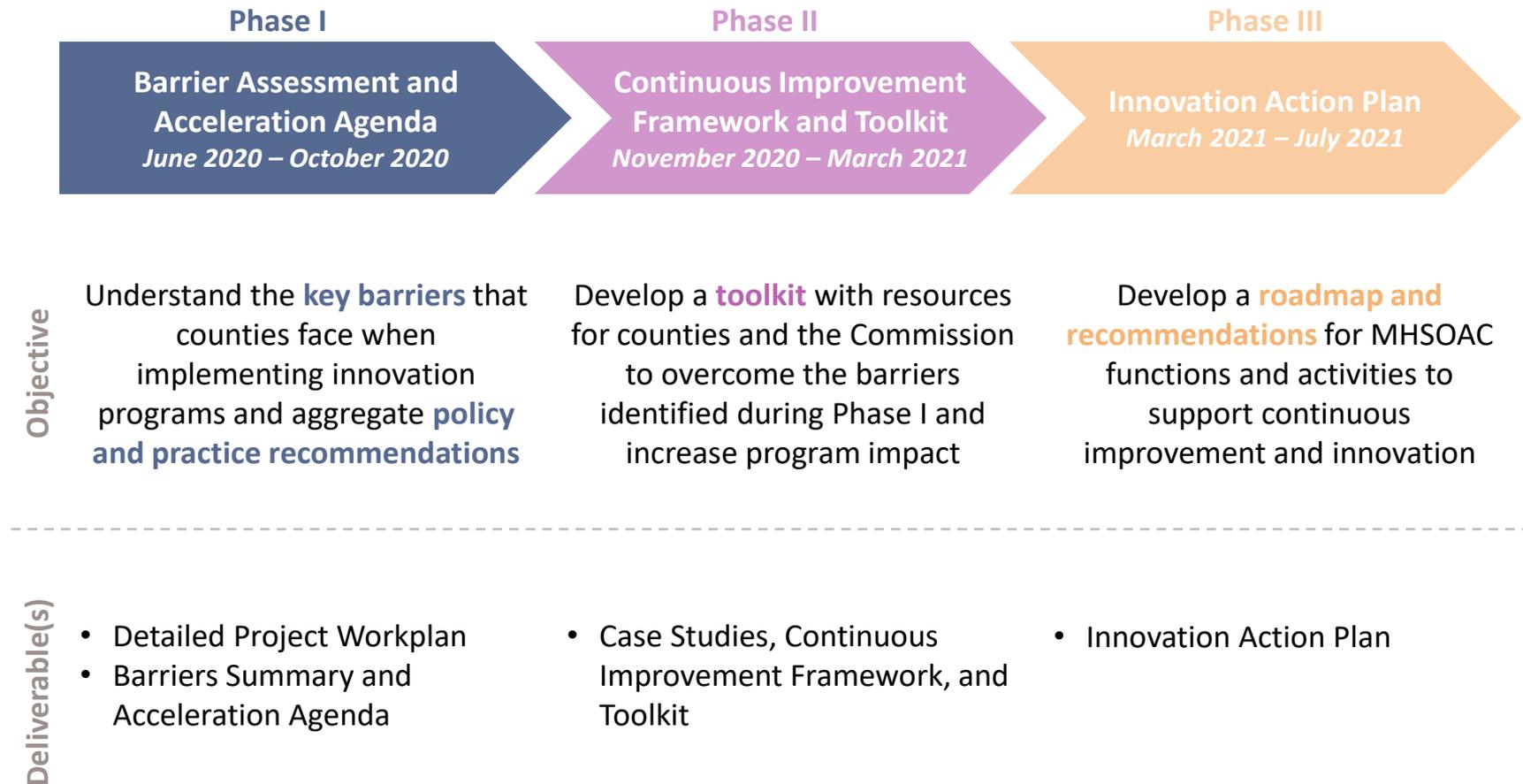
- The Mental Health Services Oversight and Accountability Commission's (MHSOAC) Innovation Incubator is working with multi-county collaboratives to **develop new and stronger systems to support mental health.**
- MHSOAC would like to strengthen statewide **capacity for continuous improvement**—attempting to disseminate tools and knowledge that would reach a wider array of counties (which may not yet be involved in the Incubator's work); to support practice transformation at scale; and to form a clearer mutual understanding between California mental health stakeholder of innovation and continuous improvement.

Objectives

1. To **assess learnings** across the Innovation Incubator's projects, to more clearly define the **role of continuous improvement and innovation**, to understand the value of multi-county collaboratives in supporting change at the community scale, and to **identify common barriers** experienced by counties in pursuing system-level improvements.
2. To distill and refine those learnings into a pragmatic **continuous improvement framework** that counties can use to improve outcomes, including through MHSOAC Innovation projects.
3. To **inform and guide changes** within MHSOAC and its state agency partners for continuous improvement and innovation in community mental health services.

► SUMMARY OF PROJECT PHASES AND KEY DELIVERABLES

We will conduct the project in three phases, working in close coordination with Commission staff



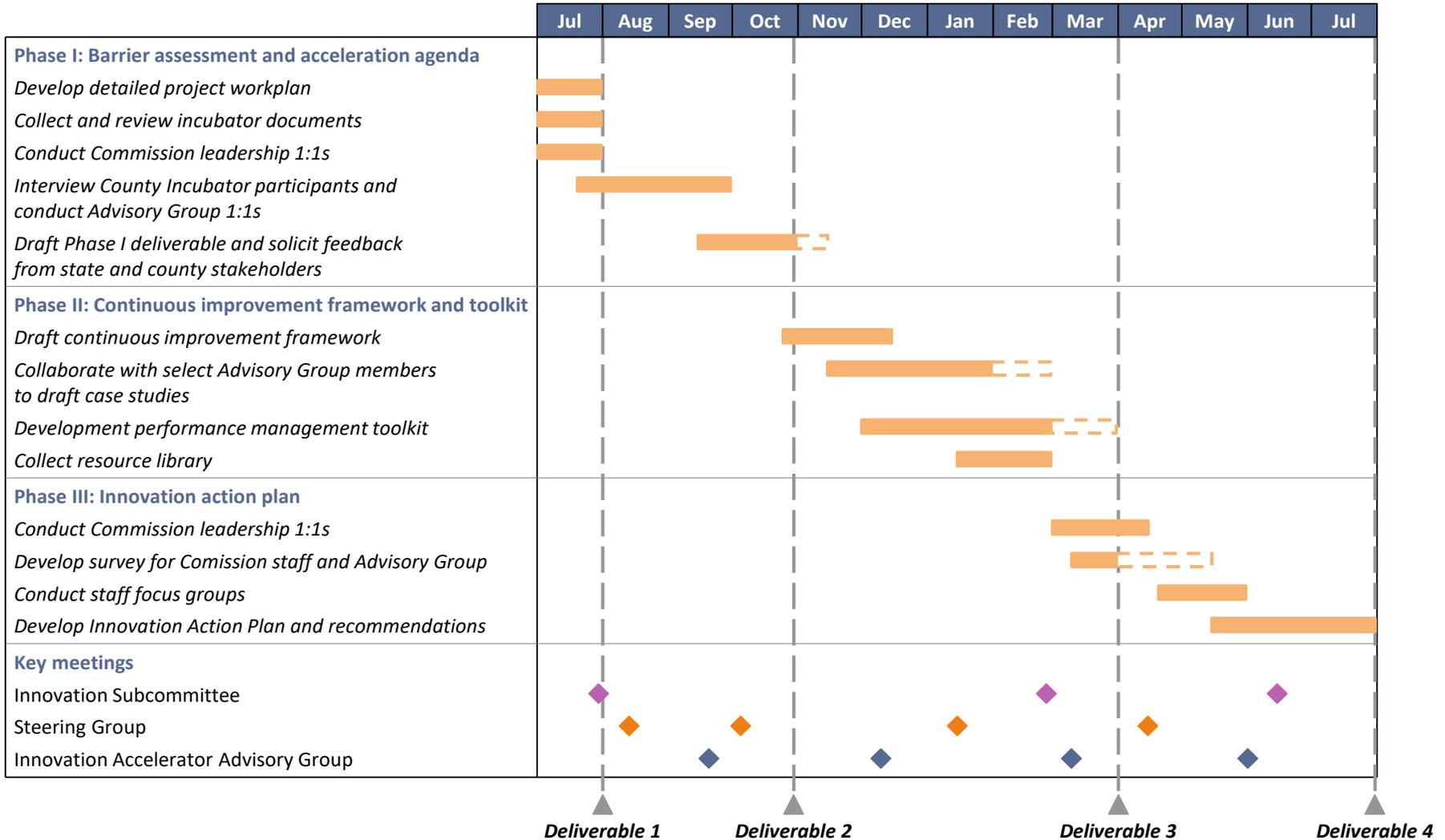
▶ PROJECT MANAGEMENT

We will work in close coordination with commission staff throughout the course of the project

	Role	Participants		Meeting Cadence
Commission Innovation Subcommittee	Guide the overall project and participate in developing recommendations for how the Commission can support the development of stronger county Innovation plans	<ul style="list-style-type: none"> Commissioner Itai Danovitch Commissioner John Boyd 		Three times over course of project
Project Steering Group	Provide overall project guidance, scope adjustments, and coordinate with Commission's other strategic initiatives	MHSOAC <ul style="list-style-type: none"> Toby Ewing Jim Mayer Sharmil Shah 	Social Finance <ul style="list-style-type: none"> Jeff Shumway Jake Segal 	Quarterly
Innovation Accelerator Advisory Group	Co-create and refine the project's core deliverables and disseminate key learnings (see draft charter in Appendix A)	<ul style="list-style-type: none"> 4-6 county leaders 3-4 engaged state partners 2-3 community members 2 members of the Commission 		Four times over course of project
Project Working Group	Facilitate project processes and outreach, discuss and iterate on findings and outputs, and troubleshoot as issues arise	MHSOAC <ul style="list-style-type: none"> Jim Mayer Sharmil Shah Trisha Duchaine 	Social Finance <ul style="list-style-type: none"> Jake Segal Kyle Doran Emily McKelvey Annie Jensen 	Biweekly or as needed
Project Sub-contractors	(i) A former county health director to support engagement with county leaders (ii) Individuals with lived experience who can support community engagement	<ul style="list-style-type: none"> TBD (In progress) 		As needed

OVERVIEW: PROJECT TIMELINE AND ACTIVITIES

Expected project duration is one year, ending in July 2021



▶ CONTACT INFORMATION

For recommendations and/or questions, please reach out to

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